# Thank you for choosing DQ®

#### The following are the steps involved in applying for a DQ Grill & Chill® or DQ® / Orange Julius® :

#### Step 1: Confidential Information Form

- Complete the attached Confidential Information Form and return via email w/ Resumes each potential shareholder to complete
- If you meet the Dairy Queen® Canada's minimum requirements for a Franchise, A New Restaurant / Store package will be sent to the mailing address provided.

#### Step 2: Review of Franchise Disclosure Document and Franchise Application Forms:

- Return the "Acknowledgement of Receipt" (Yellow Form Back of the Disclosure Document) - <u>Signed and Dated by all potential shareholders</u>.
- Franchise Fee (\$30,000 + tax for a DQ®/Orange Julius® or \$45,000 + tax for a DQ® Grill
  & Chill®) <u>Cheque dated a Minimum of 15 Days following date on Acknowledgment of</u> <u>Receipt</u>
- Application for DQ® Operating Agreement *Each Shareholder*
- Confirmation of Liquid Assets for the project (roughly \$150,000 \$265,000 for a DQ®/Orange Julius® to \$400,000 for a DQ® Grill & Chill® or 30% of development cost).
- o Include complete Business Financial Statements for any business you may currently own
- Credit and Criminal Check Release Forms <u>Complete and send w/ (2) a Photo Copy of</u> (2) pieces of Government issued ID's for each potential Shareholder

#### Step 3: Due Diligence:

 Reach out to our existing Franchisees' and visit a minimum of (3) of our DQ® locations – <u>similar concepts as you will be investing in</u>. You will be required to have conversations with our existing Franchisees' as part of your <u>"Due Diligence"</u> in an effort to have a clear understanding of the type of concept you will be investing in..

#### Step 4: Preliminary Budget / Bank Discussion Paper:

- Your Franchise Development Manager will provide you with a <u>Preliminary Budget</u> for a "like" style concept to which you will be investing in.
- Provide your Franchise Development Manager with a bank "<u>Discussion Paper</u>" outlining the <u>Terms</u>, <u>Interest Rate</u> and the amount of the <u>total Financing</u>

#### Step 5: Management Training Readiness Assessment:

 Your Franchise Development Manager will make arrangements for your targeted <u>Certified</u> <u>Managers</u> to complete the MTRA

#### Step 6: Candidate Questions

 Your Franchise Development Manager will provide you with a set <u>of (7) Essay Style</u> <u>Questions</u> along w/ (<u>21) Short Form questions</u> to which you will answer with your targeted Certified Managers

#### Step 7: Interview with the Director of Franchise Development

 Your Franchise Development Manager will arrange for you a preliminary <u>interview with the</u> <u>Director of Franchise Development</u>

### Step 8: Executive Review Committee Candidate Approval Meeting and Pre-ERC (Discovery Day)

- The <u>"Discovery Day</u>" is an opportunity to meet with the various departments that will assist you with your project.
- You would travel to Burlington, Ontario for a meeting with our Executive where your business case is presented to the ERC Board.
- An Interview with our Executive Team is scheduled for an opportunity to for you to meet and ask any questions.
- o <u>Approval</u> is given immediately following the Executive's deliberation.

#### Step 9: Site Selection and Site Approval

 <u>North West Atlantic</u> and Cushman Wakefield are our third party Real Estate brokers that assists DQC in identifying and selecting targeted development locations in the market. DQC® will be working towards identifying a specific location upon receipt of your franchise fee, and the site will in turn be presented to the DQ® Executive Review Committee.

#### Step 10: Construction and Operations

- Our design and construction department will then <u>create Design Intent Drawings</u> for the construction of your store and walk you through the construction process.
- The Operations Team will assist you with startup and operation of the business.

If you have any additional questions, please feel free to contact me directly.

Thanks,

## **Tony Watters**

Franchise Development Manager – Western Canada 5045 South Service Road, Suite 3000 P.O Box 430 Burlington, Ontario L7R 3Y3 Cell: 905.439.0904 Home office:905.493.TONY(8669) Burlington Office: 905-639-1492 ext 4428



# **CONFIDENTIAL INFORMATION FORM**

# **BEFORE COMPLETING THIS FORM ELECTRONICALLY:**

- Save this document to your computer
- Close the document
- Re-open the document from your computer

This form has been designed to gather preliminary information about you and your interest in our franchise system. The purpose of this form is to help us begin the evaluation of your qualifications and business plan.

THIS IS NOT AN APPLICATION FOR A FRANCHISE OR EMPLOYMENT.

If you meet our qualifications and we both desire to pursue a possible franchise relationship, additional information, including a formal application, will be requested. At the conclusion of this form, please follow the instructions to submit the Confidential Information Form (CIF) to Dairy Queen Canada Inc.(DQCI)/Orange Julius Canada Ltd. (OJCL).

(WE SUGGEST THAT YOU CONTINUALLY SAVE THIS DOCUMENT TO YOUR HARD DRIVE WHILE COMPLETING THIS FORM)

**Please	type	or print	using	black ink	t
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🗌 DQ Grill & C	hill <sup>®</sup> $\Box DQ^{\mathbb{R}}$ Orange Julius <sup>®</sup> $\Box$	Orange Julius <sup>®</sup> 🗌 O	ther: ( <i>specify</i> )
	(Complete a separate form for each individual r <u>PERSONAL INFORM</u>		
Name			
Address	City	Province	Postal Code
Home Phone	Office Phone	Cell Phone	
Preferred Phone Contact Number & Time to call (select one): Home Office Cell			Cell
E-Mail Address			
	EDUCATION AND EMPLOYMEN	<u>IT INFORMATION</u>	
Name of Schools Attended	ed, Address, Degrees Earned, Years Att	tended and Major Subject	ets:
<b>Employment History</b> ( <i>p</i> Describe your most recen	<i>lease attach resume</i> ) at two occupations (indicate if self-emp	loved):	
-		-	То
Company Name/Location	1		
Your Responsibilities			
Previous Position		From	То
	1		

# BUSINESS AND MANAGEMENT

Do you have restaurant? If yes, explain:	Yes No
Please Note: A management person with restaurant ex	xperience will be required.
Have you ever been a franchisee of any other company?	? Yes No
If so, what company and dates?	
Do you plan to be the full-time operator/manager of this	is business?  Yes No
If not, have you identified an operator/manager?	Yes No
If yes, will this person have a vested ownership interest	t in the business?  Yes No
What is this person's current employment?	
Number of employees supervised by this person?	
Does the above individual have restaurant?	Yes No
If yes, please explain:	
What in your background or experience qualifies you to franchisee?	
Desired date to open first unit:	
Are you interested in multi-unit development?	Yes No
How will the Dairy Queen or Orange Julius <sup>®</sup> franchise	help you in achieving your business and personal goa
Do you plan to have equity partners?	] No
If yes, please identify all partners and enclose a copy of	
Name Address	<u>Phone</u> <u>Active in Busines</u>

#### **CURRENT BUSINESS INFORMATION**

Note: Complete this section if an existing business entity will be proposed as the franchisee.

E-Ma	Province	
E-Ma	il Address	
E-Ma	il Address	
vrvice industry?		
,	Yes	🗌 No
any other franch	ise? 🗌 Yes 🗌	No
een <sup>®</sup> and/or Orar	nge Julius <sup>®</sup> business:	
		Yes No
City	Province	Postal Code _
ur geographic pr	reference?	
	any other franch een <sup>®</sup> and/or Orar <u>E INFORMATIO</u> o have considere City ur geographic pr <u>FINANCIALS</u>	any other franchise? Yes een <sup>®</sup> and/or Orange Julius <sup>®</sup> business: E INFORMATION o have considered for development? City Province City Province ur geographic preference?

restaurant project is an important consideration. DQCI has established minimum requirements in both of these areas for each concept. The actual equity necessary for a project may be greater depending upon lender requirements, actual cost of applicant's project etc. The current minimum requirement by concept is 30% liquid cash as equity into the project: AN EXAMPLE:

CONCEPT	TOTAL PROJECT COSTS	NET WORTH	LIQUID ASSETS
DQ Grill & Chill	\$800,000 to \$1.2	\$750,000	\$400,000
	Million or more		
DQ / Orange Julius	\$500,000 to	\$500,00	\$300,00
Freestanding w/drive thru	\$800,000 or more		
DQ / Orange Julius	\$300,000 to	\$250,00	\$150,000
(Malls Only)	\$500,000 or more		
Orange Julius	\$375,000 or more	\$200,000	\$115,000

Please Note: Retirement accounts are not considered liquid assets and may <u>not</u> be used in the calculation of Liquid Assets or the Required Equity.

Your Net Worth: <u>\$</u>\_\_\_\_\_

Your Current Liquid Assets: <u>\$</u>\_\_\_\_\_

**Please Note:** You will be required to verify your Net Worth, Liquid Assets and Required Equity in connection with your Franchise Application.

# **OTHER INFORMATION**

How did you become aware of this franchise opportunity?

Magazine (which one)	Restaurant Visit
Trade Show (which one)	$\Box$ Internet $\ (DQ$ Website or other)
Referral	Other
Additional information or comments that you might	like to share with us in evaluating your consideration
Dairy Queen and/or Orange Julius franchise:	

for a

## **Please Note:**

Please complete all questions to avoid delay in the review of your information.

Please remember to save this form to your hard drive before submitting to Dairy Queen Canada Inc. (DQCI).

## TO SUBMIT YOUR CONFIDENTIAL INFORMATION FORM:

To electronically submit the completed Confidential Information Form (CIF) to Dairy Queen Canada Inc.:

- Go to the "File" menu
- Select "Send To"
- Choose "Mail Recipient"
- Address the email to: tammie.verna@idq.com
- Hit "Send"

If you would prefer to mail or fax the completed Confidential Information Form (CIF), please use the following address or fax number:

Dairy Queen Canada Inc. Attn: Tammie Verna 5045 South Service Road, Suite 3000 Burlington, ON L7L 3Y7 Fax (905) 681-3623

Upon receipt, one of our franchise developers will contact you to discuss available opportunities.